

Property Maintenance Operative: Level 2



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The primary role of a Property Maintenance Operative is to maintain and optimise property condition, and ensure the building is kept in a safe, working condition. A high level of quality must be maintained to ensure customer satisfaction. The learner will understand the electrical, plumbing, plant, safety systems and equipment related to the building, to maximise the quality of the building's condition whilst ensuring the maintenance stays cost efficient. The learner will also be the first response when it comes to fault finding, to limit the extent of damage, and minimise major interventions.

At the end of the course, the individual will be assessed via an End Point Assessment (E.P.A) which will consist of: a multiple choice knowledge test, a skills test, and a professional discussion supported by a portfolio of evidence. Whilst studying, the apprentice will be recognised by the British Institute of Facilities Management at an Associate level.

Course Contents:

At the end of the course, the learner will have the following knowledge, skills and behaviours for the role: understanding of basic carpentry, electrical, plumbing and decorating skills; health and safety; organisational safety policies and procedures; identify hazards; work safely at height; carry out repair work; maintain plumbing and drainage systems; water hygiene maintenance; maintain electrical distribution and installation; equipment maintenance; sustainability implementation; grounds maintenance; tool safety; resource and stock control; Planned Preventative Maintenance principles; refurbishment and deep clean preparation; repairs and maintenance; record and report information; be adaptive; can perform under pressure; quality and thorough work; takes responsibility and ownership of work; problem solving; customer focused interactions; respect for all stakeholders; teamwork and independent working; proficient communication skills.

Developing U:

- We can train existing salon juniors or provide salons with a range of pre-screened apprentices
- The Hair Professionals Apprenticeship takes one year to complete
- Apprentices can start their Apprenticeship training programmes at various points throughout the year
- Developing U operates its own classrooms
- Assessments take place in the workplace
- Highly qualified Educators and Assessors with significant industry experience
- Our Employer Engagement Managers will make regular visits to check that salons are **100% satisfied** and up to date with Apprentices' progress and achievements

**For further information about the Apprenticeships we offer
call our team on 01908 366258 or email info@devu.co.uk**

Developing U

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